



METRIX LEARNING SERVICES AGREEMENT

THIS AGREEMENT (“Agreement”), is effective as of the date of the last signatory hereto (“Effective Date”), by and between **New York Wired for Education** (“NYW”), a workforce ORGANIZATION located at 20 Warren Street, Albany, NY 12202, and **CareerSource Brevard** (“CSB”) located at 297 Barnes Boulevard, Rockledge, FL 32955.

I. DESCRIPTION OF SERVICES

- a. Learning Management System (“LMS”): The Metrix Learning LMS provides user management and delivery of training content. The LMS is accessible 24/7 from any computer with internet access. Customizations include a custom site URL and logos. Features include:
 - i. Dashboards: Easy-to-use customer and administrator dashboards.
 - ii. Learning Content Licenses: Workforce Innovation and Opportunities Act (WIOA) eligible individuals in Brevard County, FL are eligible to receive a one hundred and eighty (180) day license to eLearning content. Content includes:
 - Unlimited licenses to the Skillsoft Business/Desktop/IT Content Library
 - Unlimited licenses to the MedVideos Content Library
 - Unlimited licenses to the Manufacturing/Skilled Trades Content Library
 - Integrated Kenexa ProveIt assessments (1 site)
 - iii. Career Pathways Tool: Skill assessment and learning plans for ten (10) industry paths, 200+ growth occupations.
 - iv. Certificates of Completion and Badges: Customers are awarded a certificate of completion for passing each course module. Customers can also receive digital badges for completion of bundles of courses.
 - v. Reporting: There are both automated reports delivered via email monthly, and standard reports accessible in the LMS administrator functions. These reports include group, activity, case management and pathways reports.
- b. Consulting Support: NYW will provide CSB with consulting services to include:
 - i. Meeting with CSB staff virtual or onsite to discuss services and strategies.
 - ii. On-site and/or virtual training to front line staff responsible for hosting orientation sessions, delivering services, managing customers, tracking data, etc.
 - iii. Strategize with staff from workforce partners & business services. Services may include: assessing potential applicants, aligning training strategies, accessing Portal talent bank for qualified candidates, and employee training services.

20 Warren Street • Albany, NY 12202
(518) 462-1780 • info@metrixlearning.com • <https://www.metrixlearning.com>



In addition, NYW will conduct periodic reviews with CareerSource Brevard to address usage, goals, and critiques.

c. Additional Items:

- i. Technical support is available Monday through Friday from 9AM -5PM EST via email at support@metrixlearning.com or phone at 518-462-1780 (toll free: 1-844-691-1780).

II. COSTS, SERVICE TERM, AND PAYMENT

- a. Cost: The service described above is at a fixed cost of **\$24,000** a year, with options for second and third years at the same price.
- b. Service Term: The service term is for September 1, 2022 through August 31, 2023.
- c. Payment Terms: An initial bill will be submitted to **CareerSource Brevard** for **\$24,000**. Payment to be remitted within 30 days of invoice.

III. AMENDMENTS

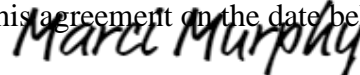
- a. Either party upon mutual agreement may modify this Agreement. No modification of this Agreement will be effective unless it is in writing, signed and dated by both parties.

IV. DISPUTE RESOLUTION: Each party shall provide written notice to the other party of any dispute regarding this agreement of the services it is intended to provide. The receiving party must in turn respond in writing no later than 30 days from the date of receipt. If the parties are unable to resolve the dispute using this method, the matter shall be forwarded to the BWDB for resolution.

The undersigned parties agree to work together in the manner described.

IN WITNESS WHEREOF, the parties have executed this agreement on the date below.

 1/25/23
 Signature Date

 01 / 25 / 2023
 Signature Date

Brian Lee, CEO
 Name/Title

 Name/Title

Signature Certificate

Reference number: Y6FFN-2WGQD-KELCK-PPJI2

Signer

Timestamp

Signature

Marci Murphy

Email: mmurphy@careersourcebrevard.com

Sent: 25 Jan 2023 18:27:29 UTC
Viewed: 25 Jan 2023 18:30:32 UTC
Signed: 25 Jan 2023 18:30:54 UTC



Recipient Verification:

✓Email verified 25 Jan 2023 18:30:32 UTC

IP address: 76.240.240.243
Location: Melbourne, United States

Document completed by all parties on:
25 Jan 2023 18:30:54 UTC

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